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## OPUZEN LIMITED WARRANTY

Opuzen offers a one-year limited warranty on all textiles from the receipt of shipment. In cases where the fabric manufacturer offers a longer warranty, Opuzen will honor the longer warranty, such as for certain outdoor and vinyl fabrics.

Opuzen's Warranty is only offered to the original purchaser on textiles properly maintained and cared for per cleaning codes provided. The Warranty does not extend to any subsequent purchaser or third party.

Responsibility is limited to the replacement of fabric only if deemed defective by industry standards. Opuzen will not be responsible for labor costs or replacement of non-Opuzen materials.

Opuzen's Warranty does not cover the following:

- Incorrect use or maintenance.
- Ill-advised installation errors causing stress or damage to materials.
- Mold or mildew damage.
- Improper storage or handling.
- Reverse crocking.
- Unrelated defect damages including but not limited to tearing, puncturing, dye from another source, graffiti, adhesives, materials, or tools.

Warranty claims must be submitted in writing within 14 working days from date of defect or arrival to destination provided by purchaser. Photographs of claimed defects are required to accompany written claim. If deemed defective, Opuzen will cover shipment costs only related to return and replacement of product.

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